EDI Support Services

HETS Attestations in EDISS Connect

Purpose of the HETS Attestations in EDISS Connect

EDISS Connect is a user-friendly, online registration system. Providers use it to register with EDISS, to add users and to add/manage transaction types. This system is also used to complete the annual EDI Recertification and HETS Attestations.

Accessing EDISS Connect Website

https://connect.edissweb.com

Note: *Microsoft Edge and Firefox are the recommended browsers. The use of other browsers may cause issues.*

Quick Access Links:

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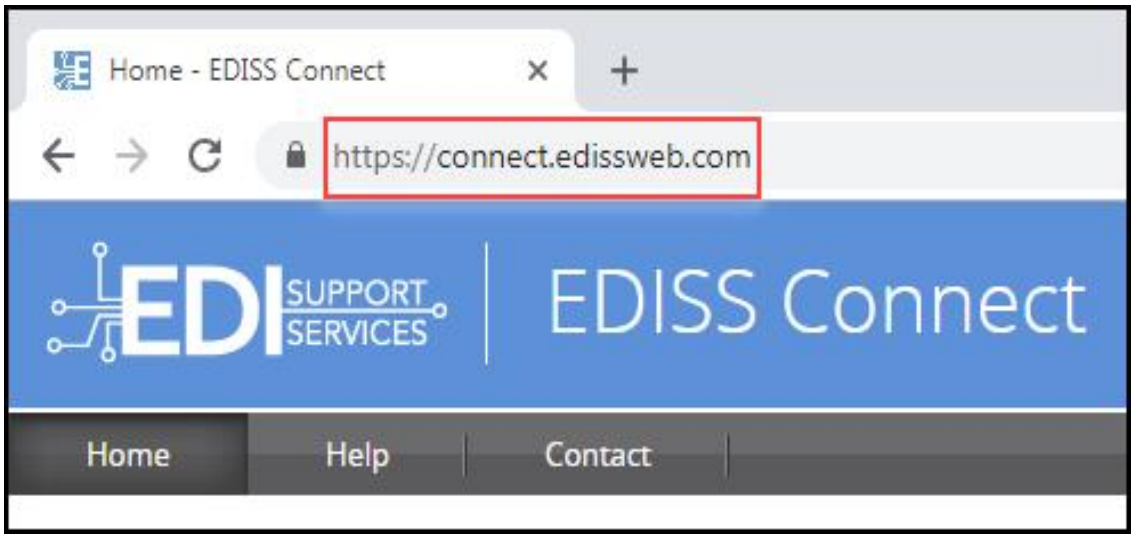
- HETS Attestations in EDISS Connect
- Navigating to HETS Attestations in EDISS Connect
- Creating a New HETS Attestation
- Re-attesting a HETS Attestation
- Deleting a HETS Attestation



HETS Attestations in EDISS Connect

HETS Attestation Overview

HETS is the HIPAA Eligibility Transaction System which allows entities, typically third-party vendors, to check Medicare beneficiary eligibility data in real-time via a HIPAA compliant 270 eligibility request file over a secure connection. Information regarding this form of transaction can be found by visiting www.cms.gov and searching for HETS.

Note: *EDISS will be maintaining the attestations for HETS entities and providers will be required to review those annually and re-attest the entities. The attestation means that the provider is confirming that the relationship to that entity is valid.*

HETS Attestations in EDISS Connect

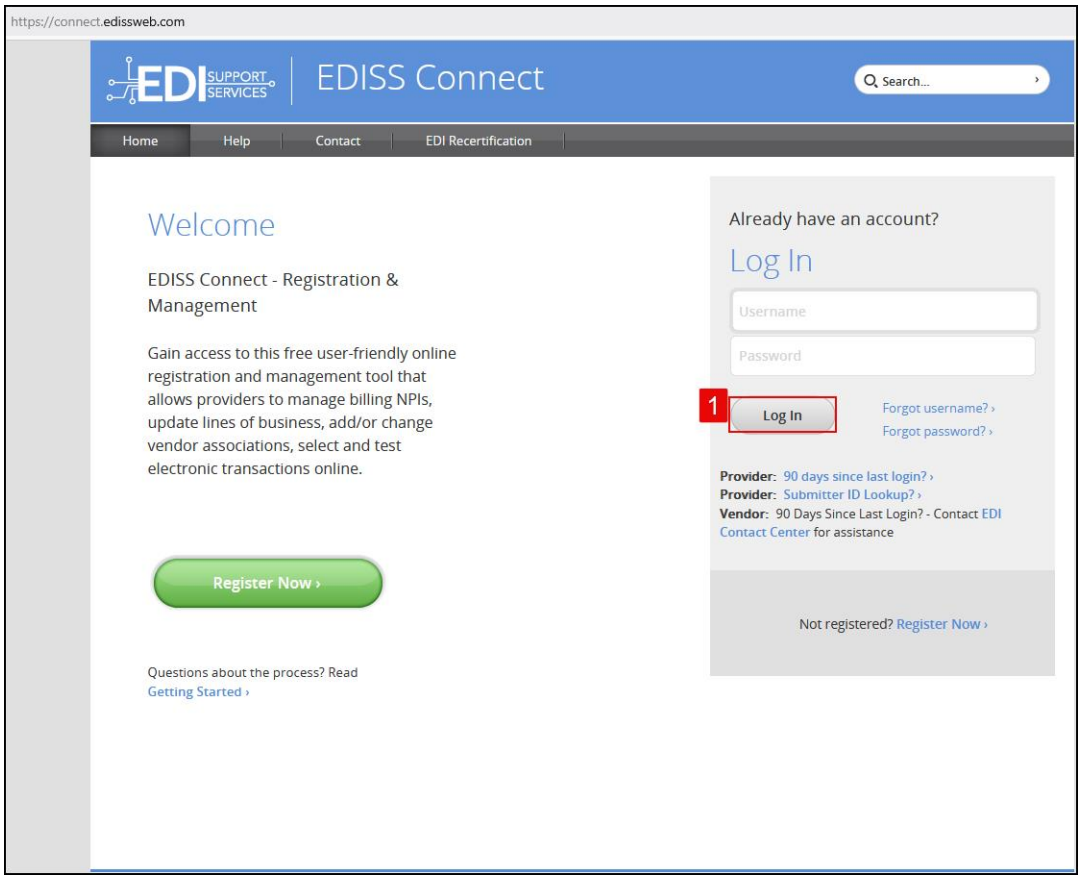
In order for attestations to be available in EDISS Connect, there must be an 837 transaction in production.

Important Note: *If you are changing your 837 trasaction in EDISS Connect to a new submission method via a new vendor or direct, you will want to make sure that you don't remove the one that is currently in production, until the new vendor or direct option is approved and/or in production. If you remove the existing prior to the new option being set up, your HETS Attestations will all be removed from the account and new ones will need to be created for the HETS users.*

Navigating to HETS Attestations in EDISS Connect

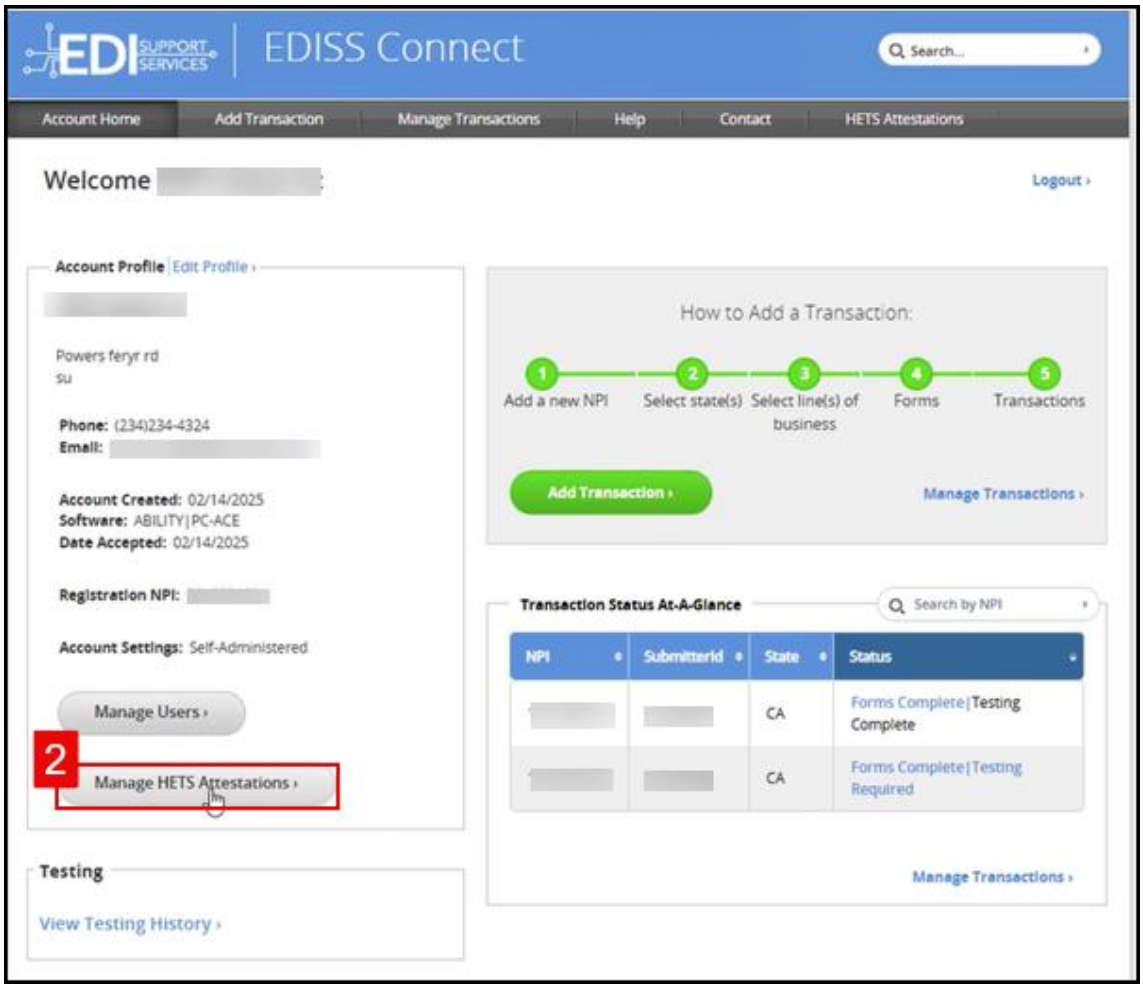
1. Log into your EDISS Connect account.

HETS Attestations in EDISS Connect



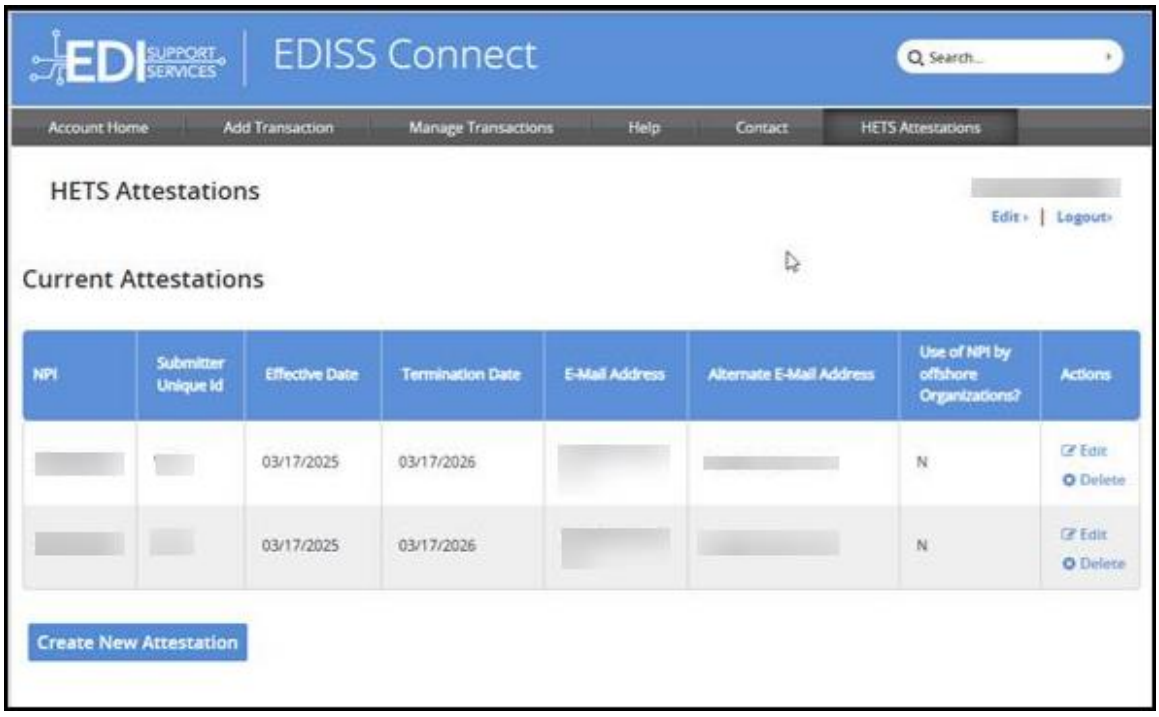
2. Once logged into your account, you will select **Manage HETS Attestations.**

HETS Attestations in EDISS Connect

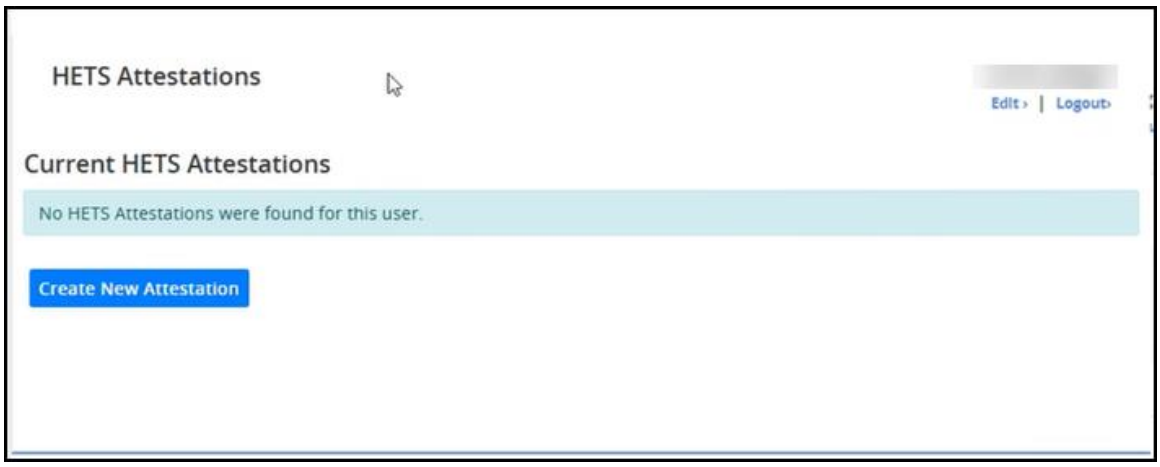


Note: *A list will populate if there are attestations available. This list does have a limit of 100 users. There are page options at the bottom of the page that allow you to either select a page, select the previous or next page or to navigate to the beginning or end of the list.*

HETS Attestations in EDISS Connect



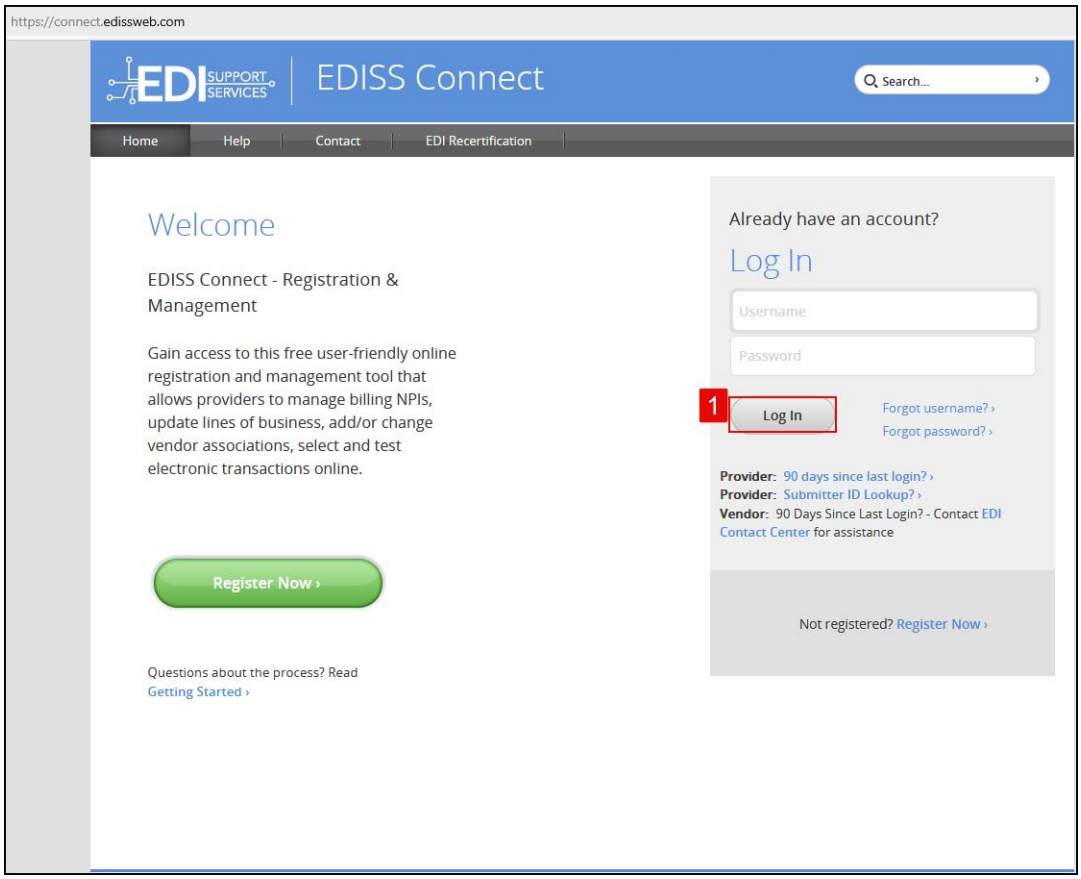
If there are no attestations on file with EDISS, the user will see the following message appear:



Creating a New HETS Attestations

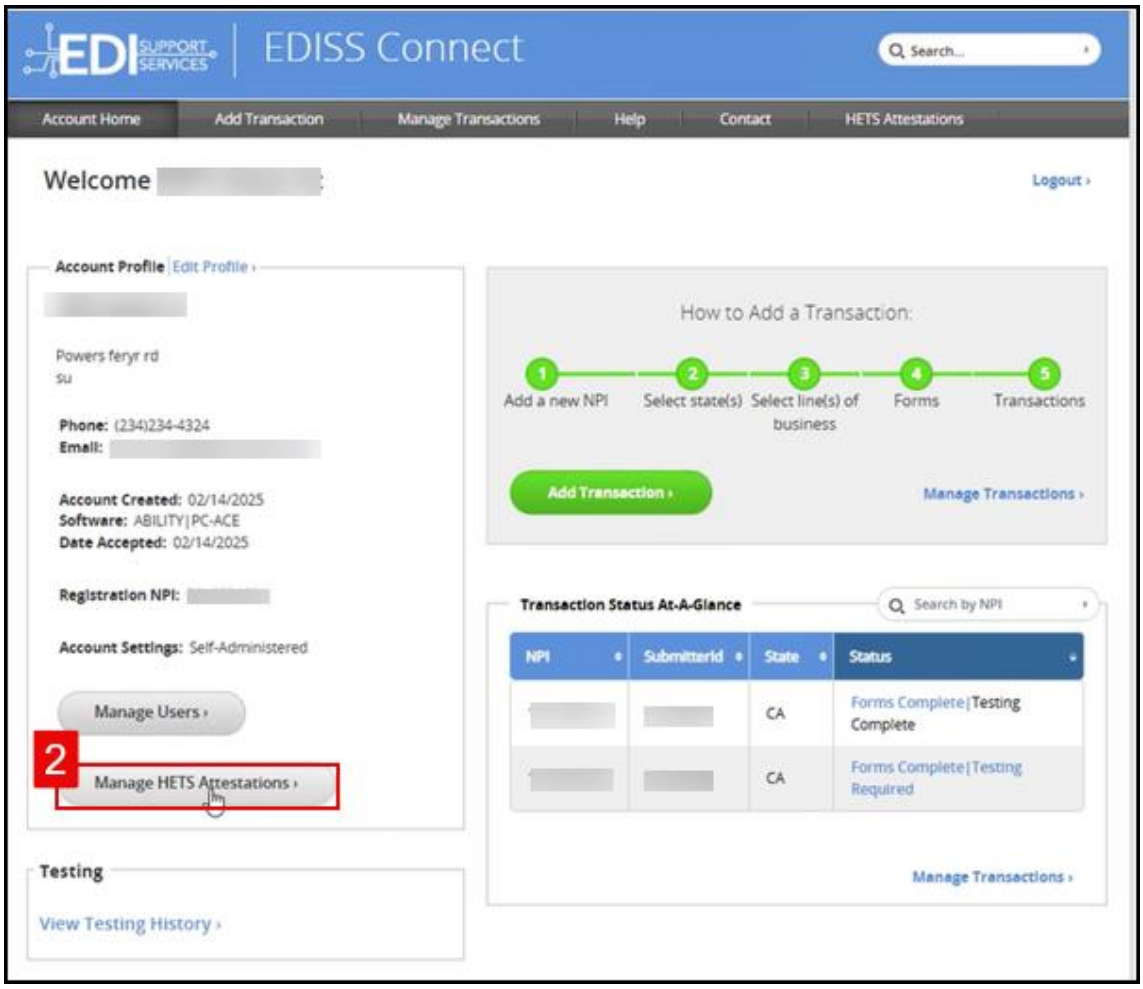
1. Log into your EDISS Connect account.

HETS Attestations in EDISS Connect



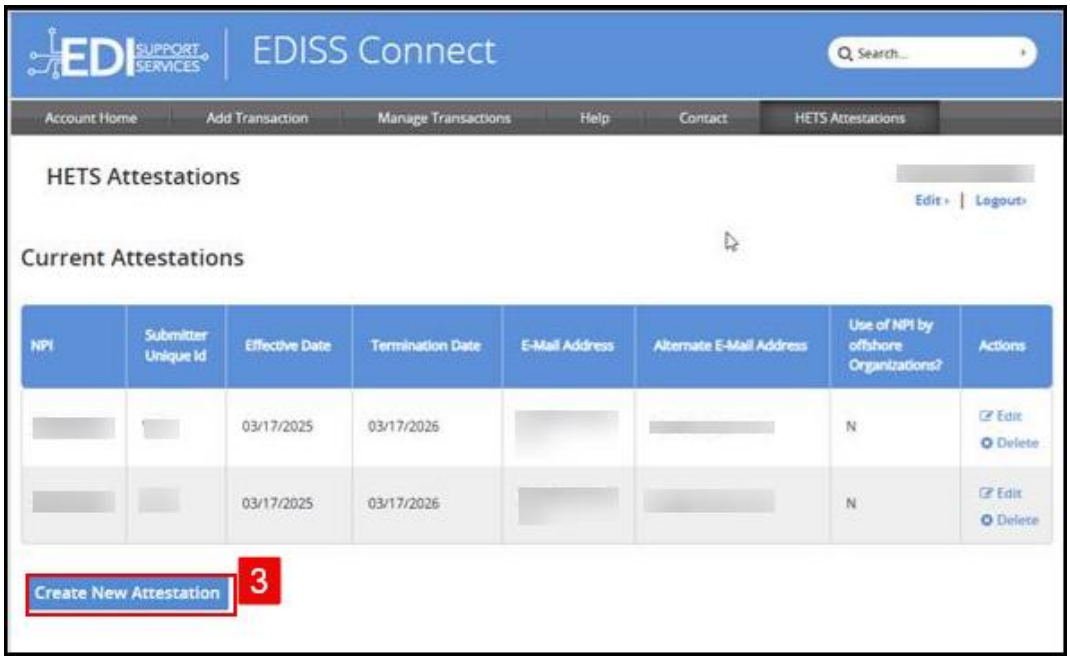
2. Once logged into your EDISS Connect account, select **Manage HETS Attestation.**

HETS Attestations in EDISS Connect



3. Select **Create New Attestation.**

HETS Attestations in EDISS Connect

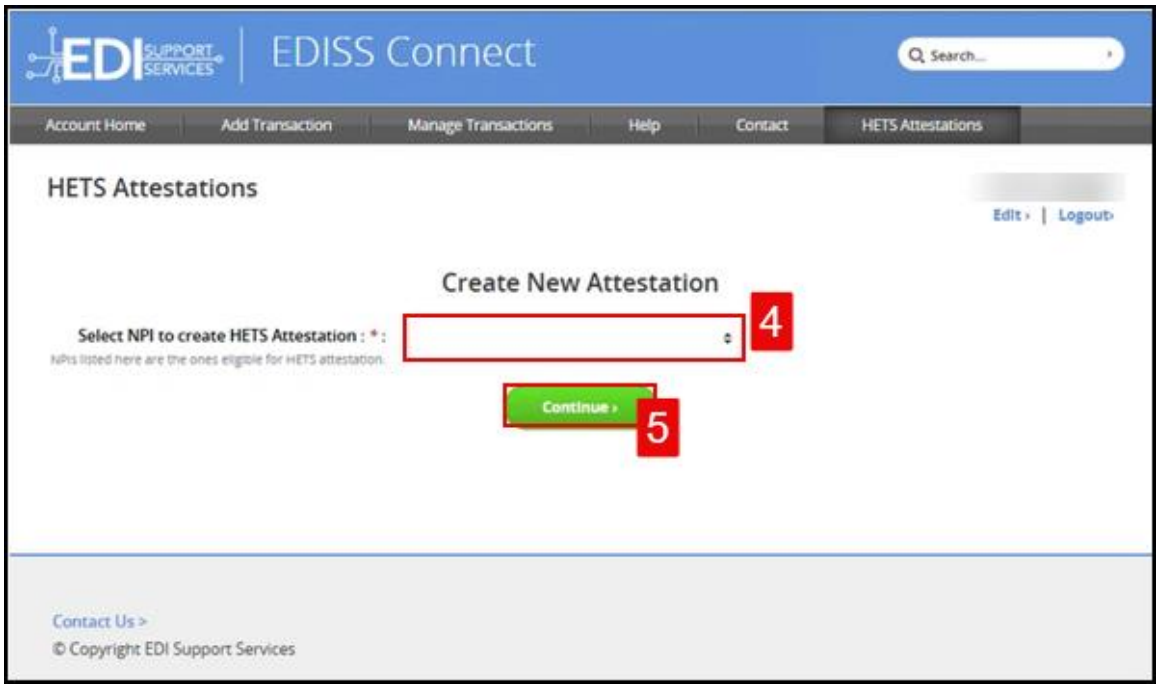


4. Select the **NPI** that the attestation is being created for from the drop down.

Note: *Only the NPIs that are tied to the EDISS Connect account that you are currently logged into will appear. All NPIs that will have HETS transactions submitted will need an attestation.*

5. Select **Continue**.

HETS Attestations in EDISS Connect



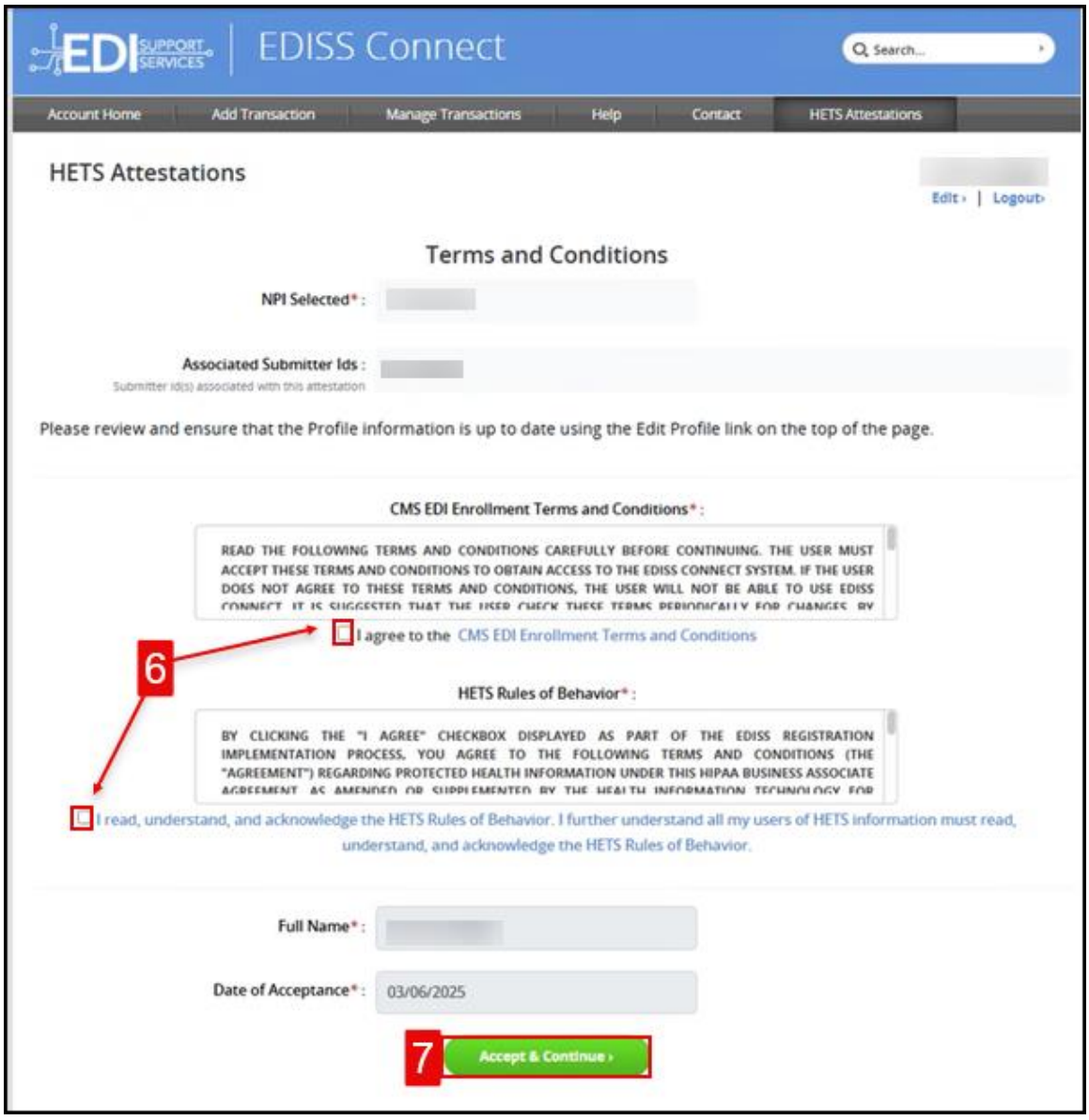
6. You will need to check mark the boxes indicating that you agree after reviewing the CMS EDI Enrollment Terms and Conditions, along with the HETS Rules of Behavior (Medicare).

Note: *You cannot move forward if both agreements have not been accepted.*

7. Select **Accept & Continue**.

Note: *Full Name and Date of Acceptance are locked. The name listed will be the name of the person that is logged into EDISS Connect and completing the attestation.*

HETS Attestations in EDISS Connect



8. Enter the HETS **Submitter Unique ID** that was assigned by MCARE to the entity that will be sending the 270 requests.

Note: *Your vendor should be providing this Submitter Unique ID number to you.*

Note: *The Submitter Name field will auto populate based on the name linked to the Submitter Unique ID.*

9. Enter the **Effective Date**.

Note: *The effective date must be a current or future date.*

10. Enter the **Termination Date**.

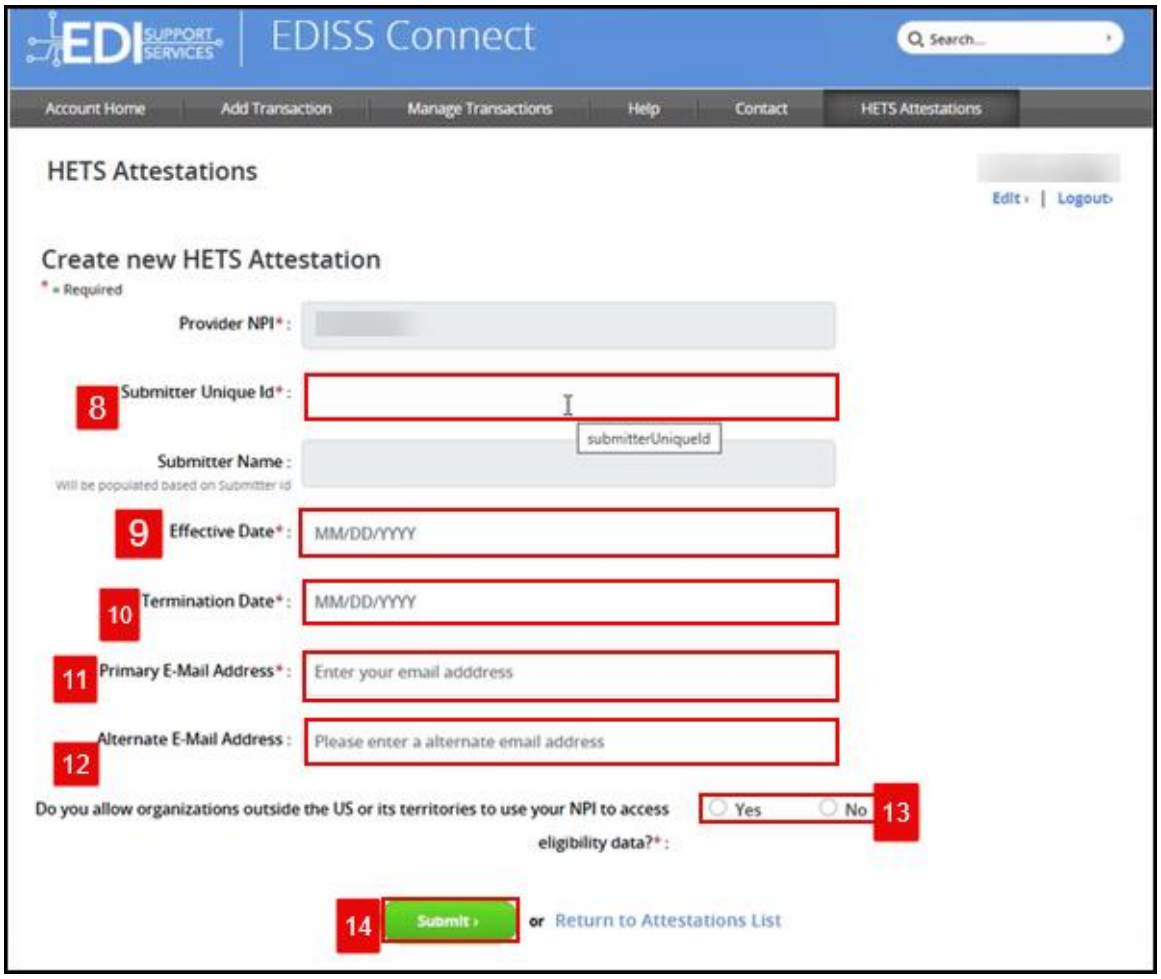
Note: *The termination date must be a current or future date up to one year out.*

11. Enter a **Primary E-Mail Address**.
12. Enter **Alternate E-Mail Address**.

Note: *The email addresses cannot be the same. Unless the NPIs are all part of the same EDISS Connect account, you cannot reuse the same email address.*

13. Select **Y or N** for the "Use of NPI by organizations outside the US?" field.
14. Select **Submit**.

HETS Attestations in EDISS Connect

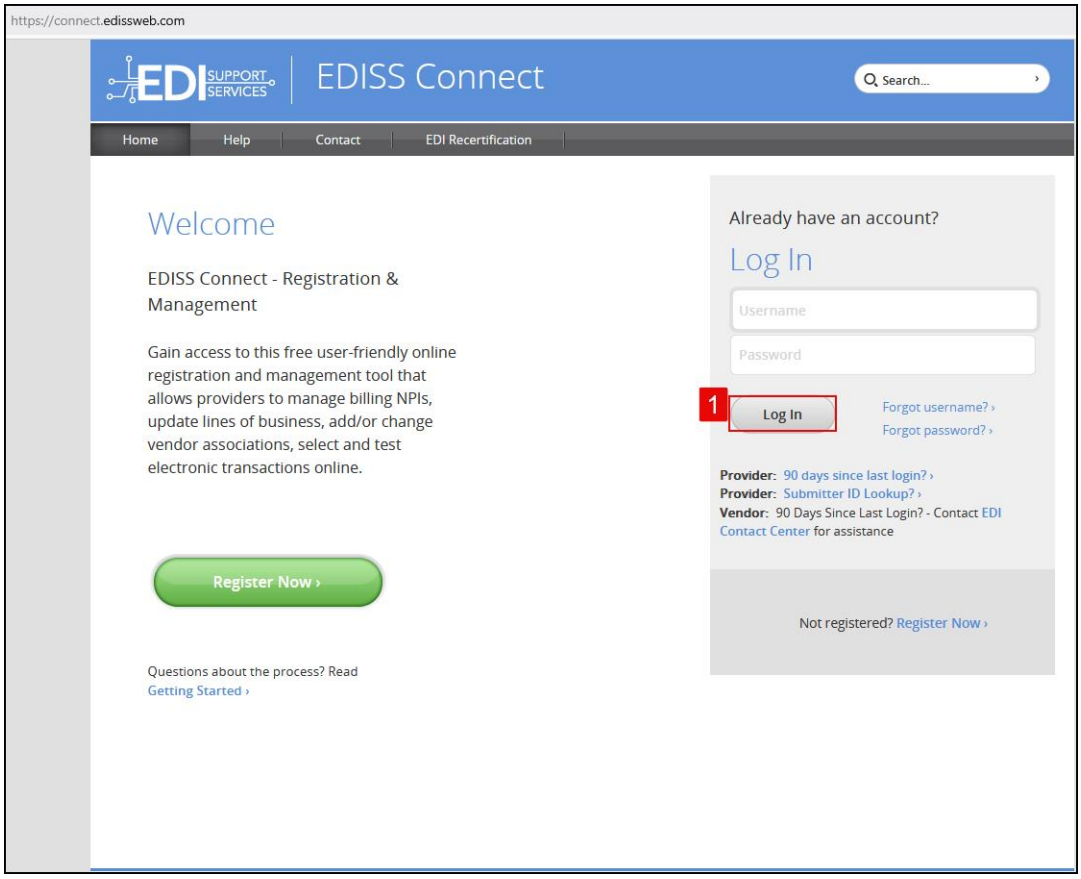


On the following screen, you should receive a "**HETS Attestation created successfully**" message:

HETS Attestations in EDISS Connect

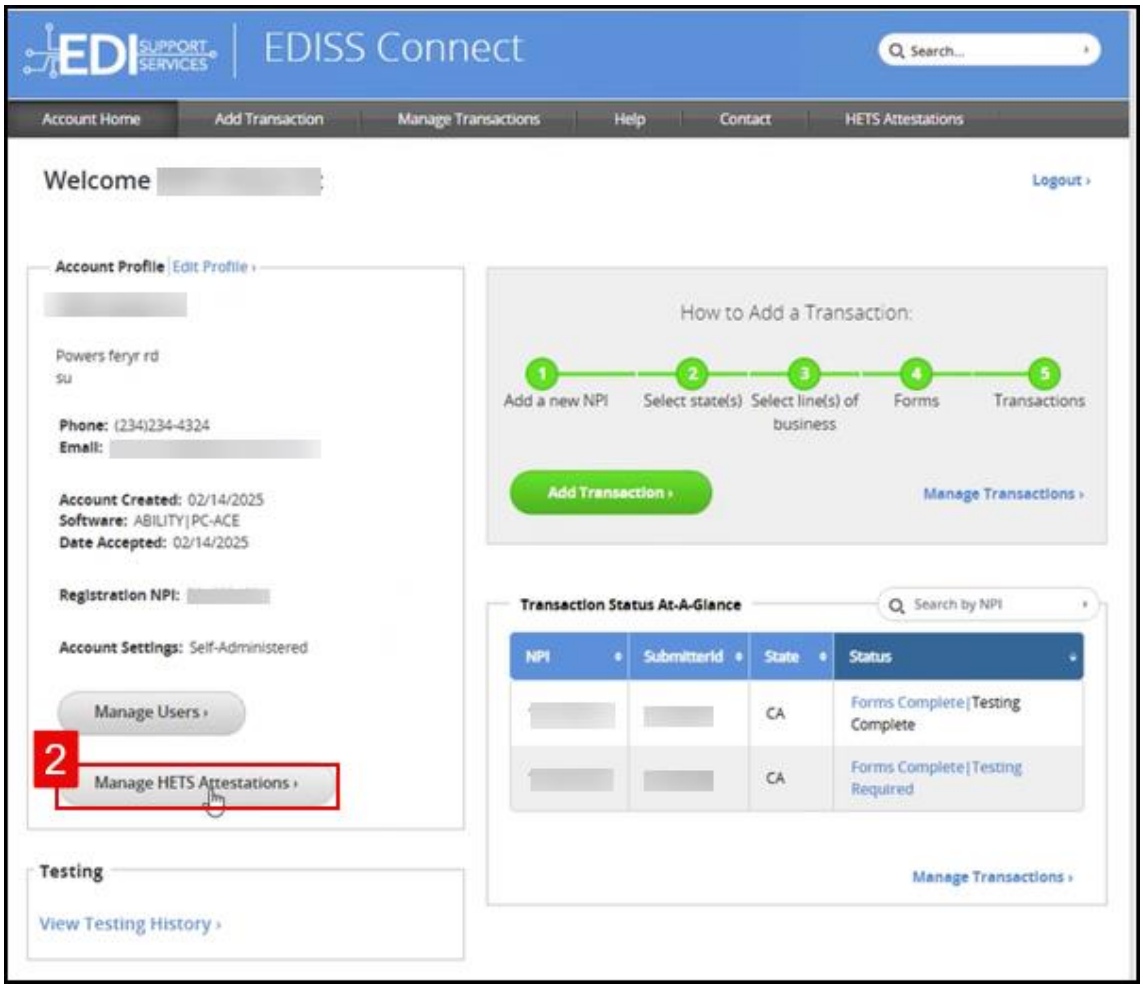
Re-attesting a HETS Attestation

1. Log into your EDISS Connect account.



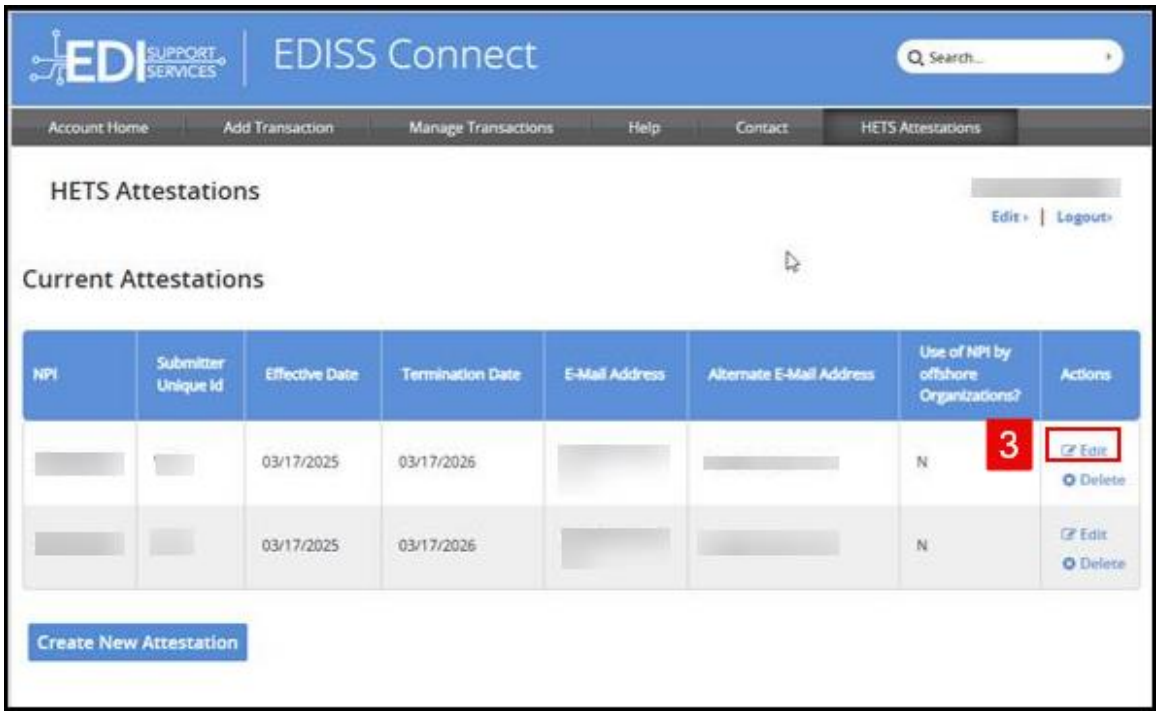
2. Once logged into your account, select **Manage HETS Attestations**.

HETS Attestations in EDISS Connect



3. Select **Edit** to the right of the attestation that needs to be re-attested.

HETS Attestations in EDISS Connect



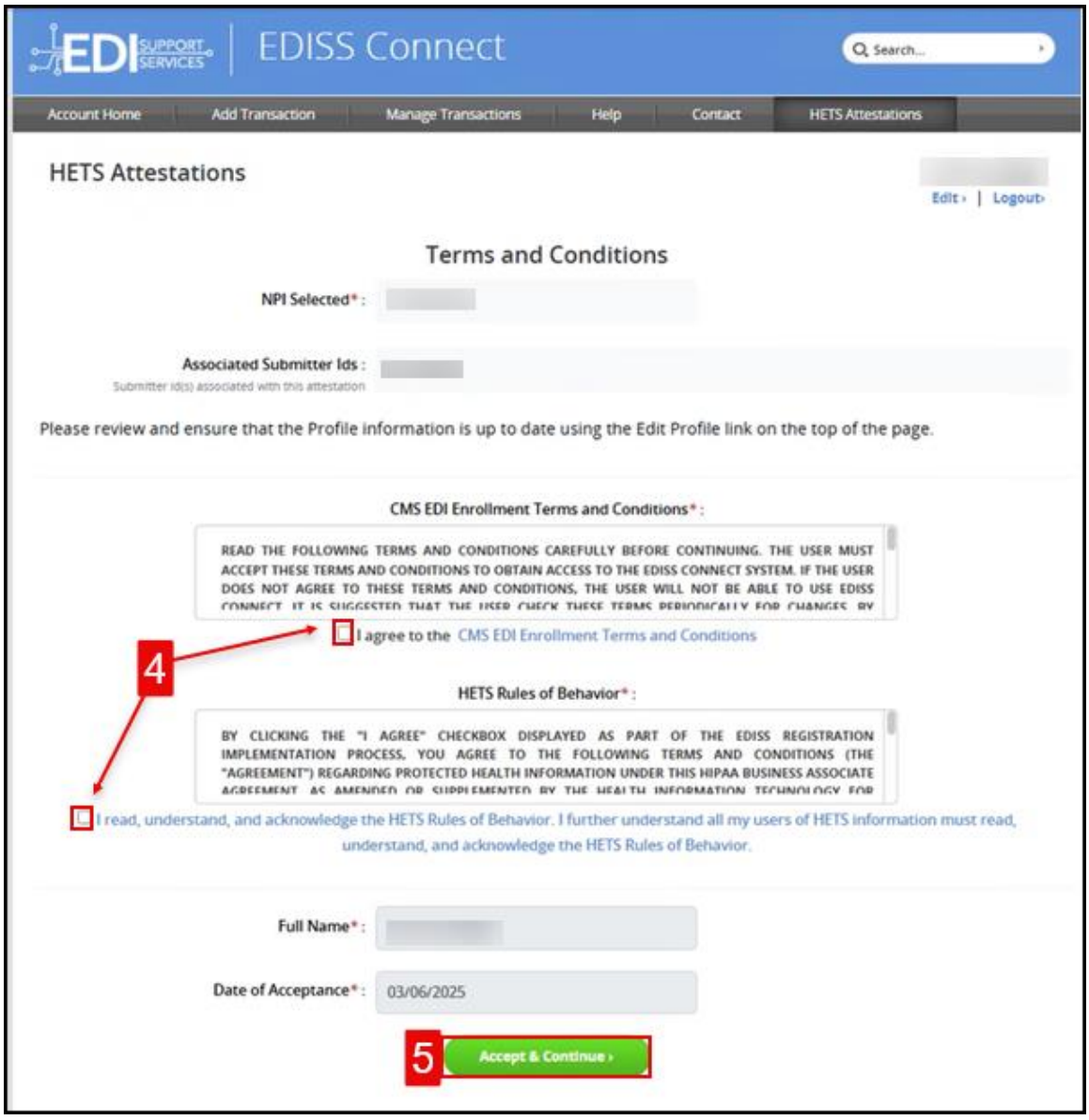
4. You will need to check mark the boxes indicating that you agree after reviewing the CMS EDI Enrollment Terms and Conditions, along with the HETS Rules of Behavior (Medicare).

Note: *You cannot move forward if both agreements have not been accepted.*

5. Select **Accept & Continue**.

Note: *Full Name and Date of Acceptance are locked. The name listed will be the name of the person that is logged into EDISS Connect and completing the attestation.*

HETS Attestations in EDISS Connect



6. Update the **Effective Date**.

Note: *The effective date must be a current or future date.*

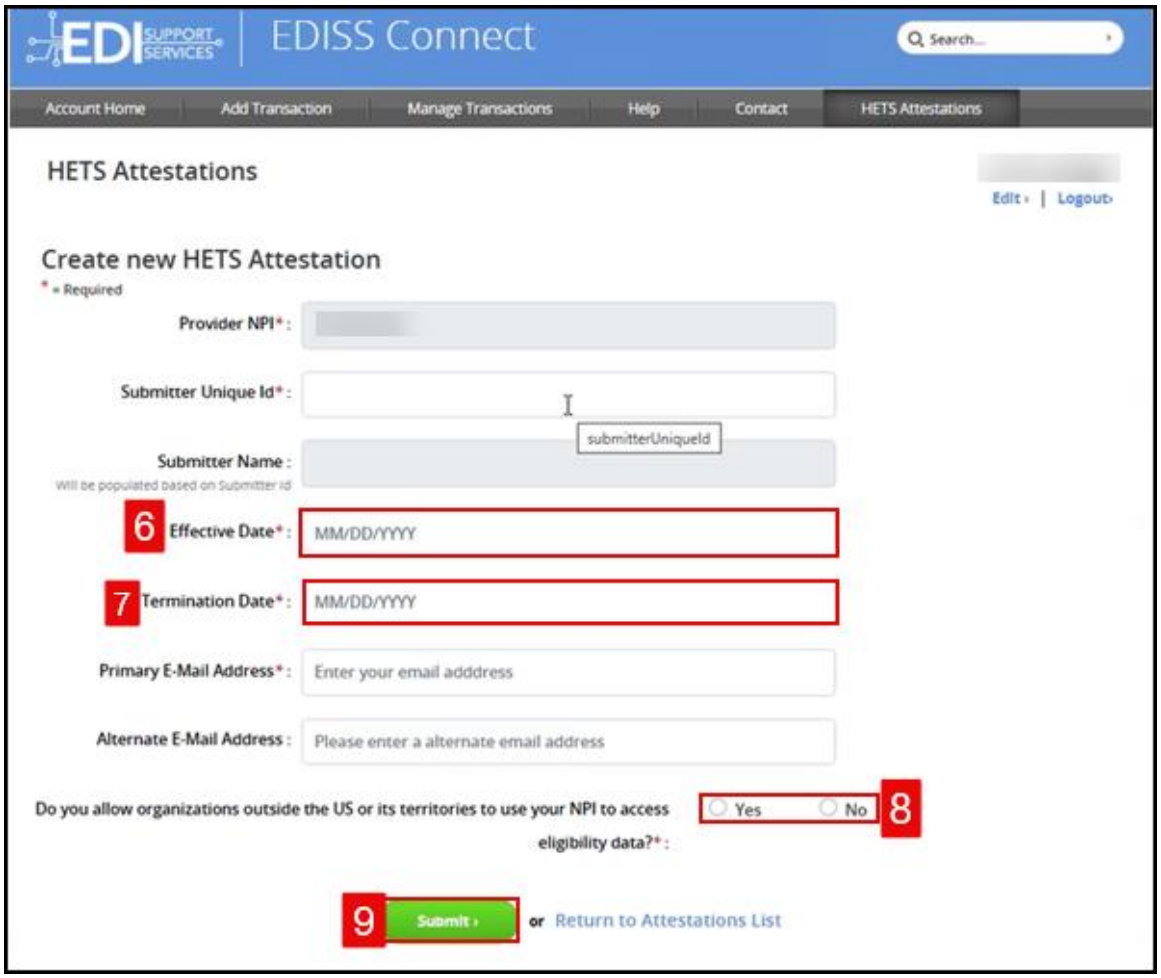
7. Update the **Termination Date**.

HETS Attestations in EDISS Connect

Note: *The termination date must be a current or future date up to one year out.*

8. Select **Y or N** for the "Use of NPI by organizations outside the US?" field.
9. Select **Submit**.

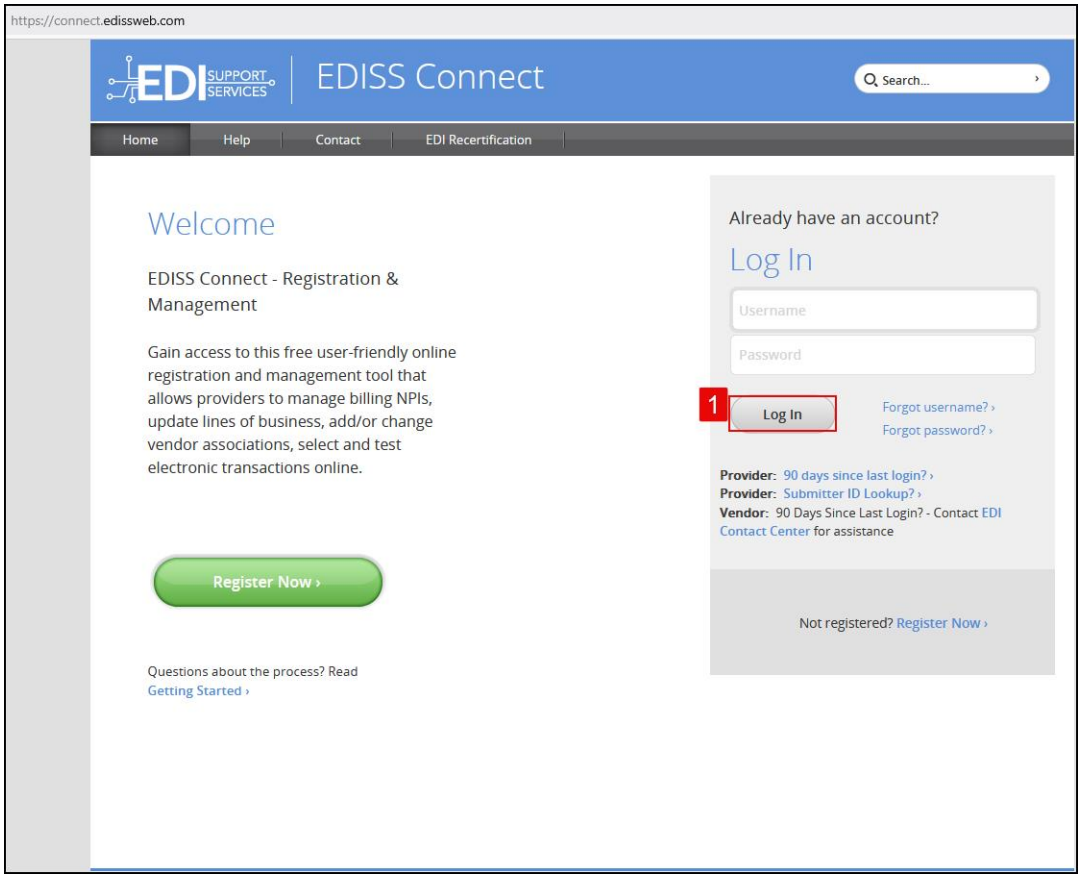
Note: *All other fields will be auto populated based on what was originally entered at the time that the attestation was created.*



HETS Attestations in EDISS Connect

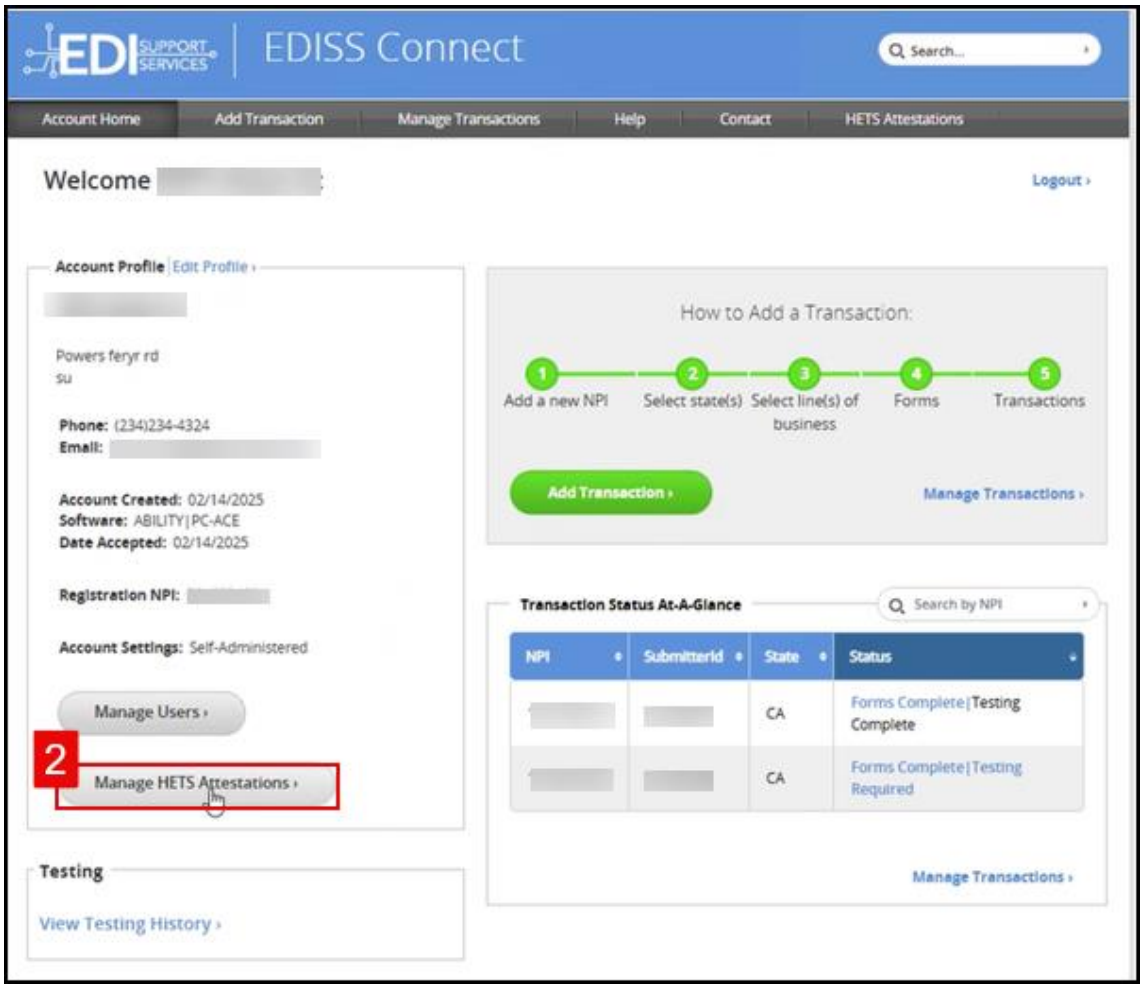
Deleting a HETS Attestations

1. Log into your EDISS Connect account.



2. Once logged into your account, select **Manage HETS Attestations**.

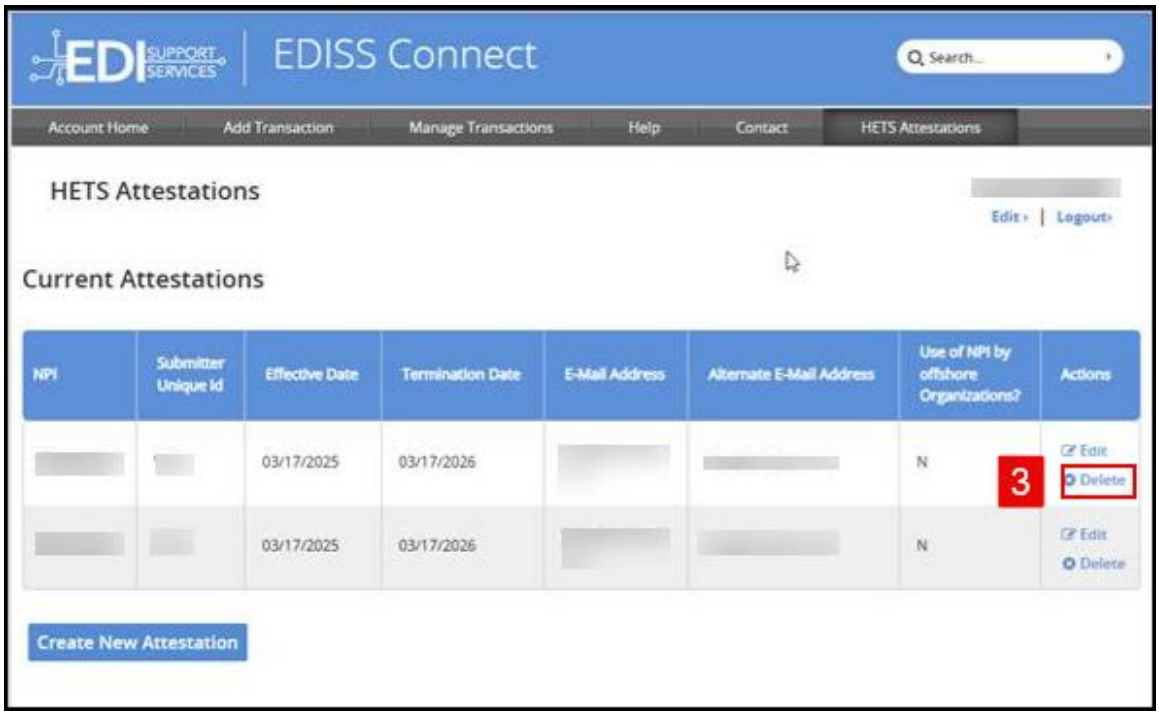
HETS Attestations in EDISS Connect



Note: *A list will appear with the existing attestations on file.*

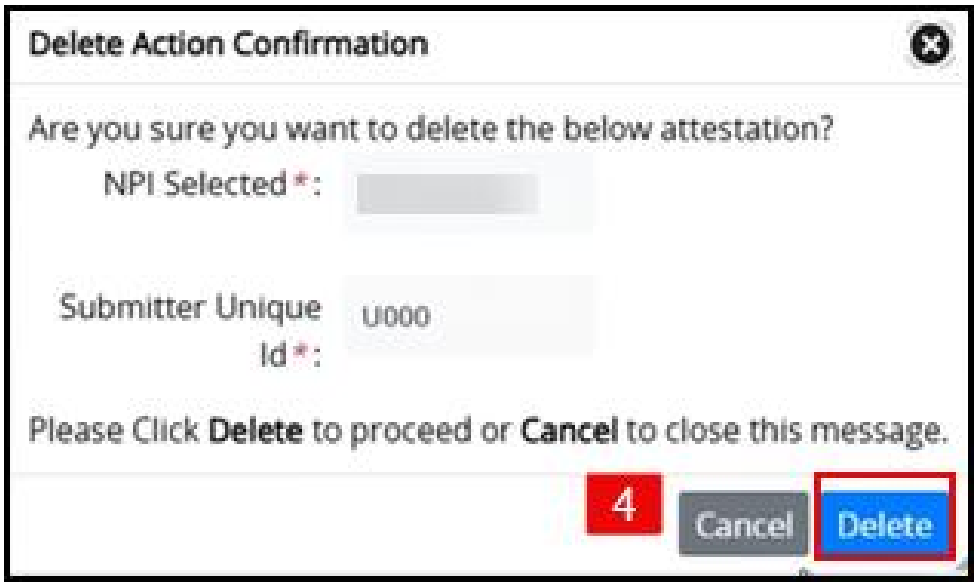
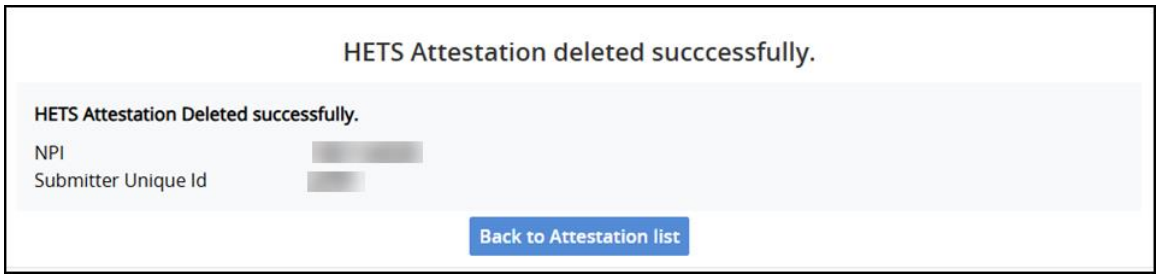
3. Select **Delete** to the right of the attestation that needs to be deleted.

HETS Attestations in EDISS Connect



A window will pop up, requesting a confirmation that the attestation should be deleted.

4. If yes, select **Delete**. If no, select **Cancel**.



Once you have selected **Delete**, on the following screen you will receive a message stating "**HETS Attestation deleted successfully**".