

EDI Support Services

HETS Attestations in EDISS Connect

Purpose of the HETS Attestations in EDISS Connect

EDISS Connect is a user-friendly, online registration system. Providers use it to register with EDISS, to add users and to add/manage transaction types. This system is also used to complete the annual EDI Recertification and HETS Attestations.

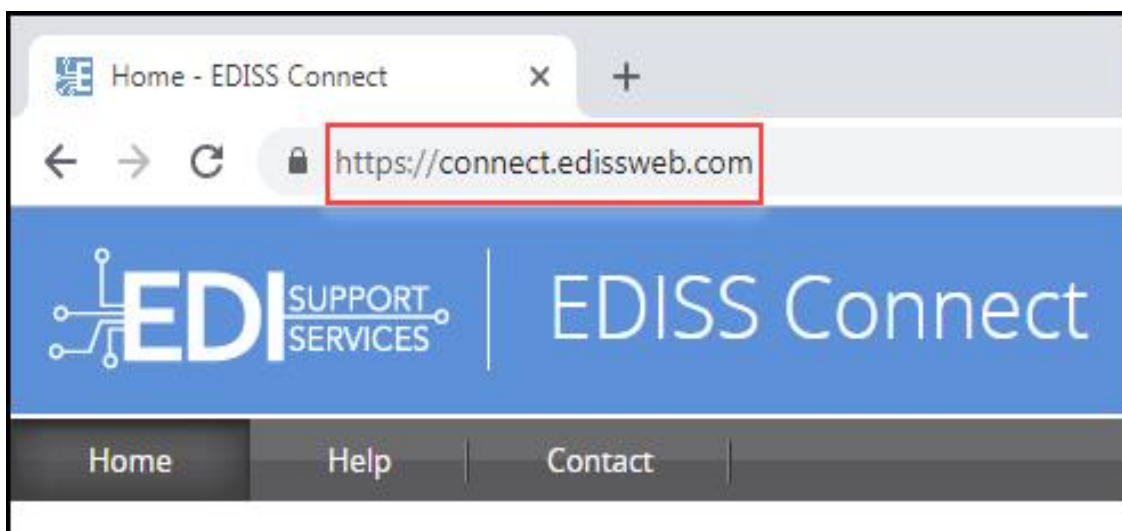
Accessing EDISS Connect Website

<https://connect.edissweb.com>

Note: Microsoft Edge and Firefox are the recommended browsers. The use of other browsers may cause issues.

Quick Access Links:

- [Accessing EDISS Connect Website](#)
- [HETS Attestations Overview](#)
- [HETS Attestations in EDISS Connect](#)
- [Navigating to HETS Attestations in EDISS Connect](#)
- [Creating a New HETS Attestation](#)
- [Re-attesting a HETS Attestation](#)
- [Deleting a HETS Attestation](#)



HETS Attestations in EDISS Connect

HETS Attestation Overview

HETS is the HIPAA Eligibility Transaction System which allows entities, typically third-party vendors, to check Medicare beneficiary eligibility data in real-time via a HIPAA compliant 270 eligibility request file over a secure connection. Information regarding this form of transaction can be found by visiting www.cms.gov and searching for HETS.

Note: *EDISS will be maintaining the attestations for HETS entities and providers will be required to review those annually and re-attest the entities. The attestation means that the provider is confirming that the relationship to that entity is valid.*

HETS Attestations in EDISS Connect

In order for attestations to be available in EDISS Connect, there must be an 837 transaction in production.

Important Note: *If you are changing your 837 transaction in EDISS Connect to a new submission method via a new vendor or direct, you will want to make sure that you don't remove the one that is currently in production, until the new vendor or direct option is approved and/or in production. If you remove the existing prior to the new option being set up, your HETS Attestations will all be removed from the account and new ones will need to be created for the HETS users.*

Navigating to HETS Attestations in EDISS Connect

1. Log into your EDISS Connect account.

HETS Attestations in EDISS Connect

https://connect.edissweb.com

EDI SUPPORT SERVICES | EDISS Connect

Home Help Contact EDI Recertification

Q Search...

Welcome

EDISS Connect - Registration & Management

Gain access to this free user-friendly online registration and management tool that allows providers to manage billing NPIs, update lines of business, add/or change vendor associations, select and test electronic transactions online.

[Register Now >](#)

Questions about the process? Read [Getting Started >](#)

Already have an account?

Log In

Username

Password

1 [Log In](#) [Forgot username? >](#)
[Forgot password? >](#)

Provider: 90 days since last login? >
Provider: Submitter ID Lookup? >
Vendor: 90 Days Since Last Login? - Contact EDI Contact Center for assistance

Not registered? [Register Now >](#)

2. Once logged into your account, you will select **Manage HETS Attestations**.

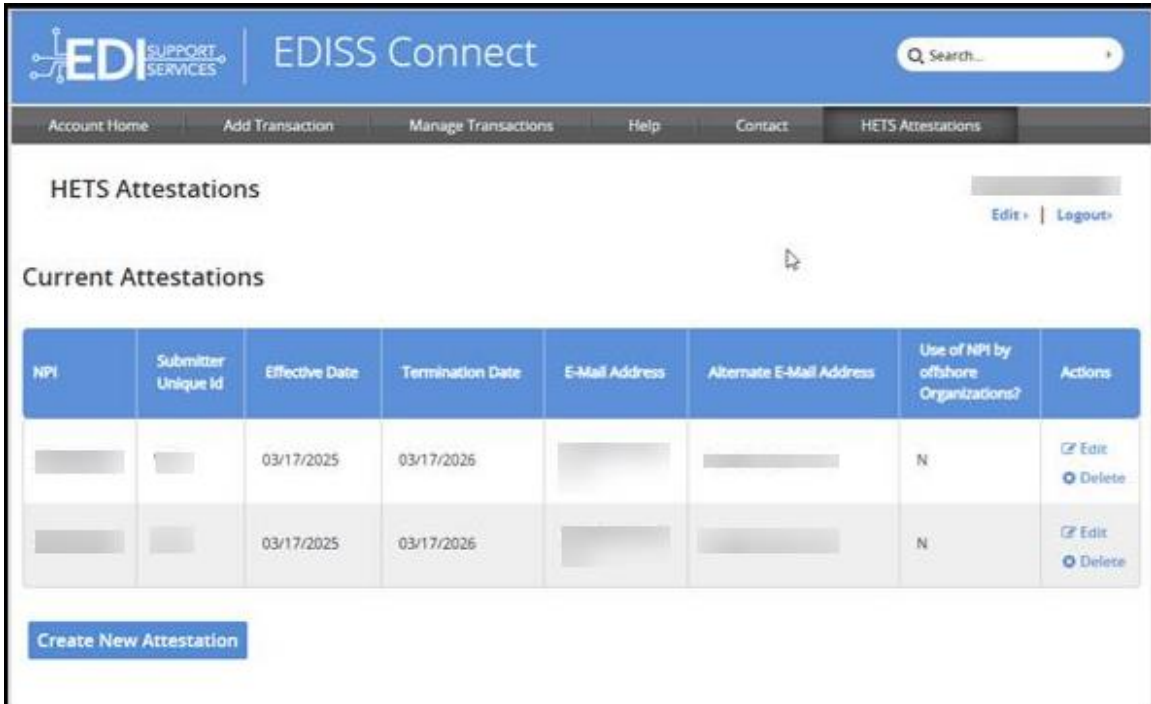
HETS Attestations in EDISS Connect

The screenshot shows the EDISS Connect user interface. At the top, there is a navigation bar with the EDI SUPPORT SERVICES logo and the text 'EDISS Connect'. Below the navigation bar, there are tabs for 'Account Home', 'Add Transaction', 'Manage Transactions', 'Help', 'Contact', and 'HETS Attestations'. The main content area is divided into several sections:

- Welcome [User Name]**: A greeting message with a 'Logout' link.
- Account Profile**: A section containing user information such as 'Powers feryr rd su', 'Phone: (234)234-4324', 'Email: [Redacted]', 'Account Created: 02/14/2025', 'Software: ABILITY|PC-ACE', and 'Date Accepted: 02/14/2025'. It also includes 'Registration NPI: [Redacted]' and 'Account Settings: Self-Administered'. There are buttons for 'Manage Users' and 'Manage HETS Attestations', with the latter highlighted by a red box and the number 2.
- How to Add a Transaction**: A flowchart with five steps: 1. Add a new NPI, 2. Select state(s), 3. Select line(s) of business, 4. Forms, and 5. Transactions. There are buttons for 'Add Transaction' and 'Manage Transactions'.
- Transaction Status At-A-Glance**: A table with columns for NPI, Submitterid, State, and Status. It contains two rows of data, both with State 'CA'. The first row has a status of 'Forms Complete|Testing Complete', and the second row has a status of 'Forms Complete|Testing Required'. There is a search bar 'Search by NPI' and a 'Manage Transactions' button.
- Testing**: A section with a 'View Testing History' link.

Note: A list will populate if there are attestations available. This list does have a limit of 100 users. There are page options at the bottom of the page that allow you to either select a page, select the previous or next page or to navigate to the beginning or end of the list.

HETS Attestations in EDISS Connect

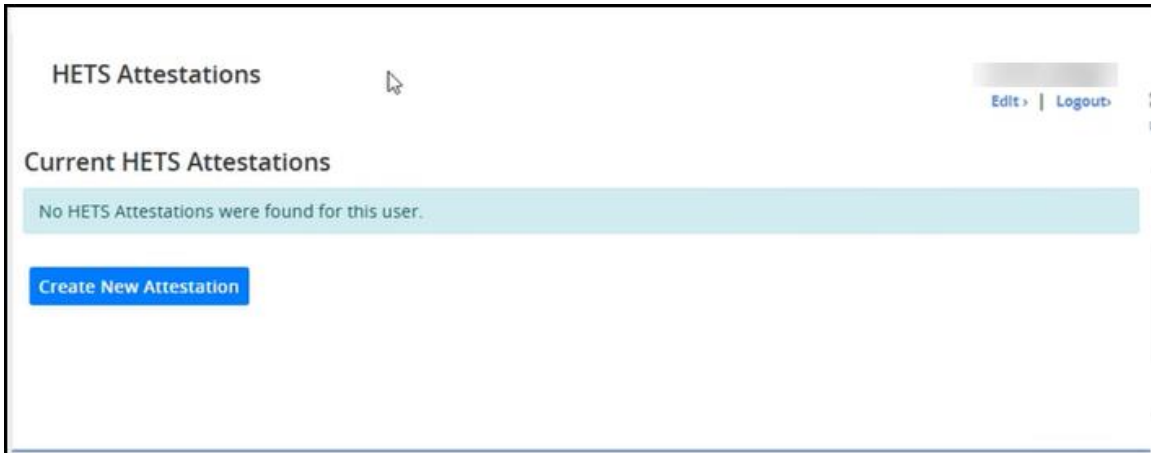


The screenshot shows the EDISS Connect interface for HETS Attestations. The header includes the EDI Support Services logo and the text 'EDISS Connect'. A search bar is located in the top right corner. The navigation menu includes 'Account Home', 'Add Transaction', 'Manage Transactions', 'Help', 'Contact', and 'HETS Attestations'. The main content area is titled 'HETS Attestations' and includes 'Edit' and 'Logout' links. Below this is the section 'Current Attestations', which contains a table with the following data:

NPI	Submitter Unique Id	Effective Date	Termination Date	E-Mail Address	Alternate E-Mail Address	Use of NPI by offshore Organizations?	Actions
[Redacted]	[Redacted]	03/17/2025	03/17/2026	[Redacted]	[Redacted]	N	Edit Delete
[Redacted]	[Redacted]	03/17/2025	03/17/2026	[Redacted]	[Redacted]	N	Edit Delete

At the bottom of the table area, there is a 'Create New Attestation' button.

If there are no attestations on file with EDISS, the user will see the following message appear:



The screenshot shows the EDISS Connect interface for HETS Attestations. The header includes the EDI Support Services logo and the text 'EDISS Connect'. A search bar is located in the top right corner. The navigation menu includes 'Account Home', 'Add Transaction', 'Manage Transactions', 'Help', 'Contact', and 'HETS Attestations'. The main content area is titled 'HETS Attestations' and includes 'Edit' and 'Logout' links. Below this is the section 'Current HETS Attestations', which contains a message: 'No HETS Attestations were found for this user.' At the bottom of the message area, there is a 'Create New Attestation' button.

Creating a New HETS Attestations

1. Log into your EDISS Connect account.

HETS Attestations in EDISS Connect

https://connect.edissweb.com

EDI SUPPORT SERVICES | EDISS Connect

Home Help Contact EDI Recertification

Q Search...

Welcome

EDISS Connect - Registration & Management

Gain access to this free user-friendly online registration and management tool that allows providers to manage billing NPIs, update lines of business, add/or change vendor associations, select and test electronic transactions online.

[Register Now >](#)

Questions about the process? Read [Getting Started >](#)

Already have an account?

Log In

Username

Password

1 [Log In](#) [Forgot username? >](#) [Forgot password? >](#)

Provider: 90 days since last login? >
Provider: Submitter ID Lookup? >
Vendor: 90 Days Since Last Login? - Contact EDI Contact Center for assistance

Not registered? [Register Now >](#)

2. Once logged into your EDISS Connect account, select **Manage HETS Attestation**.

HETS Attestations in EDISS Connect

The screenshot shows the EDISS Connect user interface. At the top, there is a navigation bar with the EDI SUPPORT SERVICES logo and the text 'EDISS Connect'. Below the navigation bar, there is a search bar and a menu with options: Account Home, Add Transaction, Manage Transactions, Help, Contact, and HETS Attestations. The main content area is divided into several sections. On the left, there is an 'Account Profile' section with fields for Name, Phone, Email, Account Created, Software, Date Accepted, Registration NPI, and Account Settings. A red box with the number '2' highlights the 'Manage HETS Attestations' button. In the center, there is a 'How to Add a Transaction' section with a 5-step process: 1. Add a new NPI, 2. Select state(s), 3. Select line(s) of business, 4. Forms, and 5. Transactions. Below this is an 'Add Transaction' button. On the right, there is a 'Transaction Status At-A-Glance' section with a search bar and a table showing transaction details.

NPI	Submitterid	State	Status
[Redacted]	[Redacted]	CA	Forms Complete Testing Complete
[Redacted]	[Redacted]	CA	Forms Complete Testing Required

3. Select **Create New Attestation**.

HETS Attestations in EDISS Connect

The screenshot displays the EDISS Connect interface for HETS Attestations. The top navigation bar includes 'Account Home', 'Add Transaction', 'Manage Transactions', 'Help', 'Contact', and 'HETS Attestations'. Below the navigation bar, the page title 'HETS Attestations' is shown, along with 'Edit' and 'Logout' links. The main content area is titled 'Current Attestations' and contains a table with the following data:

NPI	Submitter Unique Id	Effective Date	Termination Date	E-Mail Address	Alternate E-Mail Address	Use of NPI by offshore Organizations?	Actions
[Redacted]	[Redacted]	03/17/2025	03/17/2026	[Redacted]	[Redacted]	N	Edit Delete
[Redacted]	[Redacted]	03/17/2025	03/17/2026	[Redacted]	[Redacted]	N	Edit Delete

At the bottom left, a 'Create New Attestation' button is highlighted with a red box, and a red '3' is placed next to it.

4. Select the **NPI** that the attestation is being created for from the drop down.

Note: Only the NPIs that are tied to the EDISS Connect account that you are currently logged into will appear. All NPIs that will have HETS transactions submitted will need an attestation.

5. Select **Continue**.

HETS Attestations in EDISS Connect

EDI SUPPORT SERVICES | EDISS Connect

Account Home | Add Transaction | Manage Transactions | Help | Contact | HETS Attestations

HETS Attestations

Edit | Logout

Create New Attestation

Select NPI to create HETS Attestation : * : 4

NPIs listed here are the ones eligible for HETS attestation.

Continue > 5

Contact Us >
© Copyright EDI Support Services

6. You will need to check mark the boxes indicating that you agree after reviewing the CMS EDI Enrollment Terms and Conditions, along with the HETS Rules of Behavior (Medicare).

Note: You cannot move forward if both agreements have not been accepted.

7. Select **Accept & Continue**.

Note: Full Name and Date of Acceptance are locked. The name listed will be the name of the person that is logged into EDISS Connect and completing the attestation.

HETS Attestations in EDISS Connect

EDISS Connect

Account Home | Add Transaction | Manage Transactions | Help | Contact | HETS Attestations

HETS Attestations

Terms and Conditions

NPI Selected* :

Associated Submitter Ids :
Submitter Id(s) associated with this attestation

Please review and ensure that the Profile information is up to date using the Edit Profile link on the top of the page.

CMS EDI Enrollment Terms and Conditions* :

READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE CONTINUING. THE USER MUST ACCEPT THESE TERMS AND CONDITIONS TO OBTAIN ACCESS TO THE EDISS CONNECT SYSTEM. IF THE USER DOES NOT AGREE TO THESE TERMS AND CONDITIONS, THE USER WILL NOT BE ABLE TO USE EDISS CONNECT. IT IS SUGGESTED THAT THE USER CHECK THESE TERMS PERIODICALLY FOR CHANGES BY

I agree to the CMS EDI Enrollment Terms and Conditions

HETS Rules of Behavior* :

BY CLICKING THE "I AGREE" CHECKBOX DISPLAYED AS PART OF THE EDISS REGISTRATION IMPLEMENTATION PROCESS, YOU AGREE TO THE FOLLOWING TERMS AND CONDITIONS (THE "AGREEMENT") REGARDING PROTECTED HEALTH INFORMATION UNDER THIS HIPAA BUSINESS ASSOCIATE AGREEMENT AS AMENDED OR SUPPLEMENTED BY THE HEALTH INFORMATION TECHNOLOGY FOR

I read, understand, and acknowledge the HETS Rules of Behavior. I further understand all my users of HETS information must read, understand, and acknowledge the HETS Rules of Behavior.

Full Name* :

Date of Acceptance* : 03/06/2025

8. Enter the HETS **Submitter Unique ID** that was assigned by MCARE to the entity that will be sending the 270 requests.

Note: Your vendor should be providing this Submitter Unique ID number to you.

HETS Attestations in EDISS Connect

Note: The Submitter Name field will auto populate based on the name linked to the Submitter Unique ID.

9. Enter the **Effective Date**.

Note: The effective date must be a current or future date.

10. Enter the **Termination Date**.

Note: The termination date must be a current or future date up to one year out.

11. Enter a **Primary E-Mail Address**.

12. Enter **Alternate E-Mail Address**.

Note: The email addresses cannot be the same. Unless the NPIs are all part of the same EDISS Connect account, you cannot reuse the same email address.

13. Select **Y or N** for the "Use of NPI by organizations outside the US?" field.

14. Select **Submit**.

HETS Attestations in EDISS Connect

EDISS Connect

Account Home Add Transaction Manage Transactions Help Contact HETS Attestations

HETS Attestations

Edit | Logout

Create new HETS Attestation

* = Required

Provider NPI* :

8 Submitter Unique Id* :

Submitter Name :

Will be populated based on Submitter Id

9 Effective Date* :

10 Termination Date* :

11 Primary E-Mail Address* :

12 Alternate E-Mail Address :

Do you allow organizations outside the US or its territories to use your NPI to access eligibility data?* : Yes No 13

14 or [Return to Attestations List](#)

On the following screen, you should receive a “**HETS Attestation created successfully**” message:

HETS Attestation created successfully.

HETS Attestation has been created successfully.
HETS Reattestations and EDI Recertifications are due one year from the attestation date.
Please re-login and complete the reattestation before it expires.

[Back to Attestation list](#)

HETS Attestations in EDISS Connect

Re-attesting a HETS Attestation

1. Log into your EDISS Connect account.

https://connect.edissweb.com

EDI SUPPORT SERVICES | EDISS Connect

Home Help Contact EDI Recertification

Welcome

EDISS Connect - Registration & Management

Gain access to this free user-friendly online registration and management tool that allows providers to manage billing NPIs, update lines of business, add/or change vendor associations, select and test electronic transactions online.

Register Now >

Questions about the process? Read [Getting Started >](#)

Already have an account?

Log In

Username

Password

1 Log In

[Forgot username? >](#)

[Forgot password? >](#)

Provider: [90 days since last login? >](#)

Provider: [Submitter ID Lookup? >](#)

Vendor: [90 Days Since Last Login? - Contact EDI Contact Center for assistance](#)

Not registered? [Register Now >](#)

2. Once logged into your account, select **Manage HETS Attestations**.

HETS Attestations in EDISS Connect

The screenshot displays the EDISS Connect user interface. At the top, there is a navigation bar with the EDI Support Services logo and the text 'EDISS Connect'. Below the navigation bar, there are several menu items: 'Account Home', 'Add Transaction', 'Manage Transactions', 'Help', 'Contact', and 'HETS Attestations'. The main content area is divided into several sections. On the left, there is an 'Account Profile' section with fields for 'Powers feryr rd su', 'Phone: (234)234-4324', 'Email:', 'Account Created: 02/14/2025', 'Software: ABILITY|PC-ACE', 'Date Accepted: 02/14/2025', 'Registration NPI:', and 'Account Settings: Self-Administered'. Below this section are two buttons: 'Manage Users' and 'Manage HETS Attestations'. The 'Manage HETS Attestations' button is highlighted with a red box and the number 2. On the right, there is a 'How to Add a Transaction' section with a five-step process: 1. Add a new NPI, 2. Select state(s), 3. Select line(s) of business, 4. Forms, and 5. Transactions. Below this is a green 'Add Transaction' button and a 'Manage Transactions' link. At the bottom right, there is a 'Transaction Status At-A-Glance' section with a search bar and a table of transactions.

NPI	Submitterid	State	Status
[REDACTED]	[REDACTED]	CA	Forms Complete Testing Complete
[REDACTED]	[REDACTED]	CA	Forms Complete Testing Required

3. Select **Edit** to the right of the attestation that needs to be re-attested.

HETS Attestations in EDISS Connect

HETS Attestations

Account Home | Add Transaction | Manage Transactions | Help | Contact | HETS Attestations

Search... | Edit | Logout

Current Attestations

NPI	Submitter Unique Id	Effective Date	Termination Date	E-Mail Address	Alternate E-Mail Address	Use of NPI by offshore Organizations?	Actions
		03/17/2025	03/17/2026			N 3	<input checked="" type="checkbox"/> Edit Delete
		03/17/2025	03/17/2026			N	<input checked="" type="checkbox"/> Edit Delete

Create New Attestation

4. You will need to check mark the boxes indicating that you agree after reviewing the CMS EDI Enrollment Terms and Conditions, along with the HETS Rules of Behavior (Medicare).

Note: You cannot move forward if both agreements have not been accepted.

5. Select **Accept & Continue**.

Note: Full Name and Date of Acceptance are locked. The name listed will be the name of the person that is logged into EDISS Connect and completing the attestation.

HETS Attestations in EDISS Connect

EDISS Connect

Account Home | Add Transaction | Manage Transactions | Help | Contact | HETS Attestations

HETS Attestations

Terms and Conditions

NPI Selected* : [Text Field]

Associated Submitter Ids* : [Text Field]

Submitter Id(s) associated with this attestation

Please review and ensure that the Profile information is up to date using the Edit Profile link on the top of the page.

CMS EDI Enrollment Terms and Conditions* :

READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE CONTINUING. THE USER MUST ACCEPT THESE TERMS AND CONDITIONS TO OBTAIN ACCESS TO THE EDISS CONNECT SYSTEM. IF THE USER DOES NOT AGREE TO THESE TERMS AND CONDITIONS, THE USER WILL NOT BE ABLE TO USE EDISS CONNECT. IT IS SUGGESTED THAT THE USER CHECK THESE TERMS PERIODICALLY FOR CHANGES BY

I agree to the CMS EDI Enrollment Terms and Conditions

HETS Rules of Behavior* :

BY CLICKING THE "I AGREE" CHECKBOX DISPLAYED AS PART OF THE EDISS REGISTRATION IMPLEMENTATION PROCESS, YOU AGREE TO THE FOLLOWING TERMS AND CONDITIONS (THE "AGREEMENT") REGARDING PROTECTED HEALTH INFORMATION UNDER THIS HIPAA BUSINESS ASSOCIATE AGREEMENT AS AMENDED OR SUPPLEMENTED BY THE HEALTH INFORMATION TECHNOLOGY FOR

I read, understand, and acknowledge the HETS Rules of Behavior. I further understand all my users of HETS information must read, understand, and acknowledge the HETS Rules of Behavior.

Full Name* : [Text Field]

Date of Acceptance* : 03/06/2025

6. Update the **Effective Date**.

Note: The effective date must be a current or future date.

7. Update the **Termination Date**.

HETS Attestations in EDISS Connect

Note: The termination date must be a current or future date up to one year out.

8. Select **Y or N** for the "Use of NPI by organizations outside the US?" field.
9. Select **Submit**.

Note: All other fields will be auto populated based on what was originally entered at the time that the attestation was created.

The screenshot shows the 'Create new HETS Attestation' form in the EDISS Connect system. The form is titled 'HETS Attestations' and includes a search bar and navigation links. The form fields are as follows:

- Provider NPI***: A text input field.
- Submitter Unique Id***: A text input field with a cursor and a tooltip labeled 'submitterUniqueId'.
- Submitter Name**: A text input field with a tooltip indicating it will be populated based on the Submitter Id.
- 6 Effective Date***: A date input field with a red box around it.
- 7 Termination Date***: A date input field with a red box around it.
- Primary E-Mail Address***: A text input field with the placeholder 'Enter your email address'.
- Alternate E-Mail Address**: A text input field with the placeholder 'Please enter a alternate email address'.
- 8**: A radio button question: 'Do you allow organizations outside the US or its territories to use your NPI to access eligibility data?*' with 'Yes' and 'No' options.
- 9**: A green 'Submit' button with a red box around it, followed by the text 'or Return to Attestations List'.

HETS Attestations in EDISS Connect

Deleting a HETS Attestations

1. Log into your EDISS Connect account.

https://connect.edissweb.com

EDI SUPPORT SERVICES | EDISS Connect

Q Search...

Home Help Contact EDI Recertification

Welcome

EDISS Connect - Registration & Management

Gain access to this free user-friendly online registration and management tool that allows providers to manage billing NPIs, update lines of business, add/or change vendor associations, select and test electronic transactions online.

[Register Now >](#)

Questions about the process? Read [Getting Started >](#)

Already have an account?

Log In

Username:

Password:

1 [Log In](#) [Forgot username? >](#) [Forgot password? >](#)

Provider: [90 days since last login? >](#)
Provider: [Submitter ID Lookup? >](#)
Vendor: [90 Days Since Last Login? - Contact EDI Contact Center for assistance](#)

Not registered? [Register Now >](#)

2. Once logged into your account, select **Manage HETS Attestations**.

HETS Attestations in EDISS Connect

The screenshot shows the EDISS Connect user interface. At the top, there is a navigation bar with the EDI SUPPORT SERVICES logo and the text 'EDISS Connect'. Below the navigation bar, there are several tabs: 'Account Home', 'Add Transaction', 'Manage Transactions', 'Help', 'Contact', and 'HETS Attestations'. The main content area is divided into several sections. On the left, there is an 'Account Profile' section with fields for 'Powers feryr rd su', 'Phone: (234)234-4324', 'Email:', 'Account Created: 02/14/2025', 'Software: ABILITY|PC-ACE', 'Date Accepted: 02/14/2025', 'Registration NPI:', and 'Account Settings: Self-Administered'. Below this section, there are two buttons: 'Manage Users' and 'Manage HETS Attestations'. The 'Manage HETS Attestations' button is highlighted with a red box and a red '2'. On the right, there is a 'How to Add a Transaction' section with a 5-step process: 1. Add a new NPI, 2. Select state(s), 3. Select line(s) of business, 4. Forms, 5. Transactions. Below this is a green 'Add Transaction' button and a 'Manage Transactions' link. At the bottom right, there is a 'Transaction Status At-A-Glance' section with a search bar and a table of transactions.

NPI	Submitterid	State	Status
[REDACTED]	[REDACTED]	CA	Forms Complete Testing Complete
[REDACTED]	[REDACTED]	CA	Forms Complete Testing Required

Note: A list will appear with the existing attestations on file.

3. Select **Delete** to the right of the attestation that needs to be deleted.

HETS Attestations in EDISS Connect

The screenshot displays the EDISS Connect interface for HETS Attestations. The page title is "HETS Attestations" and it includes a search bar and navigation tabs. The main content area shows a table of "Current Attestations" with the following columns: NPI, Submitter Unique Id, Effective Date, Termination Date, E-Mail Address, Alternate E-Mail Address, Use of NPI by offshore Organizations?, and Actions. The table contains two rows of data. The first row has a red box around the "Delete" button in the Actions column, and a red circle with the number "3" is positioned to its left. The second row also has "Edit" and "Delete" buttons in the Actions column. A "Create New Attestation" button is located at the bottom left of the page.

NPI	Submitter Unique Id	Effective Date	Termination Date	E-Mail Address	Alternate E-Mail Address	Use of NPI by offshore Organizations?	Actions
		03/17/2025	03/17/2026			N	<input type="checkbox"/> Edit <input type="checkbox"/> Delete
		03/17/2025	03/17/2026			N	<input type="checkbox"/> Edit <input type="checkbox"/> Delete

[Create New Attestation](#)

A window will pop up, requesting a confirmation that the attestation should be deleted.

4. If yes, select **Delete**. If no, select **Cancel**.

HETS Attestations in EDISS Connect

Delete Action Confirmation ✕

Are you sure you want to delete the below attestation?

NPI Selected *:

Submitter Unique Id *: U000

Please Click **Delete** to proceed or **Cancel** to close this message.

4

Once you have selected **Delete**, on the following screen you will receive a message stating “**HETS Attestation deleted successfully**”.

HETS Attestation deleted successfully.

HETS Attestation Deleted successfully.

NPI

Submitter Unique Id

[Back to Attestation list](#)